

Family Carer Support Officer

KEY SELECTION CRITERIA

Brisbane South Office

1/1414 Logan Road, Mount Gravatt East, QLD, 4122

Tel: (07) 3723 5001



| Family Carer Support Officer | |
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| Qualifications | Recognised tertiary qualifications and / or experience in a similar position |
| Experience | Mandatory – at least 2 years’ experience working in a similar position |
| KSC 1 | Knowledge of carer community in relation to the whole community |
| KSC 2 | Knowledge of community organisations, systems and sectors |
| KSC 3 | Demonstrated high level communication skills and the ability to establish rapport with a diverse range of people including carers, health professionals and stakeholders |
| KSC 4 | High level organisational and administration skills including planning, time management, problem solving and the ability to prioritise work and achieve set targets |
| KSC 5 | Knowledge of or the ability to rapidly acquire a working knowledge of the NDIS, My Aged Care, Queensland Community Care and other relevant services and supports available |
| KSC 6 | High level proficiency in Information, Communication & Technology practices |
| KSC 7 | Ability to advocate for individual carers needs with government and non-government |
| KSC 8 | Knowledge of training and group facilitation |
| KSC 9 | Demonstrated ability to contribute to a positive workplace culture and practices |
| KSC 10 | Current Queensland open driving licence desirable Working with Children Check clearance is mandatory Working with Persons with Disability Check clearance is mandatory National Criminal History Check clearance is mandatory |