

## Family Carer Support Officer (inclusive of CALD)

### KEY SELECTION CRITERIA

Cairns Office

1/320 Sheridan Street, North Cairns, QLD, 4870

Tel: (07) 4031 0163



<b>Family Carer Support Officer (inclusive of CALD)</b>	
<b>Qualifications</b>	Recognised tertiary qualifications and / or experience in a similar position
<b>Experience</b>	Mandatory – at least 2 years' experience working in a similar position
<b>KSC 1</b>	Knowledge of the CALD carer community in relation to the whole community
<b>KSC 2</b>	Knowledge of CALD community organisations, systems and sectors
<b>KSC 3</b>	Demonstrated high level communication skills and the ability to establish rapport with a diverse range of people including CALD carers, health professionals and stakeholders
<b>KSC 4</b>	High level organisational and administration skills including planning, time management, problem solving and the ability to prioritise work and achieve set targets
<b>KSC 5</b>	Knowledge of or the ability to rapidly acquire knowledge of Community Care eligibility and funding arrangements
<b>KSC 6</b>	High level proficiency in Information, Communication & Technology practices
<b>KSC 7</b>	Ability to advocate for individual carers needs with government and non-government
<b>KSC 8</b>	Knowledge of training and group facilitation
<b>KSC 9</b>	Demonstrated ability to contribute to a positive workplace culture and practices
<b>KSC 10</b>	Current Queensland open driving licence desirable Working with Children Check clearance is mandatory Working with Persons with Disability Check clearance is mandatory National Criminal History Check clearance is mandatory