

Manager, Client Services North

KEY SELECTION CRITERIA

Camp Hill Office

15 Abbott Street, Camp Hill QLD 4152

Tel: (07) 3900 8100



Manager, Client Services North	
Qualifications	Relevant tertiary qualification (i.e. Business Administration and / or Management)
Experience	Demonstrated experience in a similar or relevant position Demonstrated experience in a not for profit organisation Substantial experience in direct staff management essential Senior management experience within the health/community/disability or related sector
Knowledge	Understanding of and empathy with the needs and challenges facing carers, the person for whom they care and their families Sound knowledge of relevant legislation, trends, standards and philosophy associated with providing services in the community services sector
KSC 1	High level interpersonal and communication skills enabling work with a wide variety of people and groups including corporate, government and not for profit organisations
KSC 2	High level of skill in business analysis, operational improvement and improvement planning
KSC 3	Ability to support and work in collaboration with others as part of the Senior Management Group
KSC 4	A strategic, innovative, proactive and practical approach to management
KSC 5	Ability to respond to and manage change
KSC 6	Excellent interpersonal, listening and negotiation skills
KSC 7	Ability to organise own workload, be creative and show initiative
KSC 8	Ability to achieve targeted outcomes and outputs through staff management and own strategic management
KSC 9	Willingness to undertake duties in a way that has a positive impact on the organisational culture
KSC 10	High level computer skills (Word processing, spread sheets, Internet, E-mail) and database skills
Mandatory	Current valid Queensland driver's licence Blue Card, Yellow Card, National Police check or willingness to undertake relevant checks